

Privacy policy Trouble Shooter BVBA, owner of :

www.trouble-shooter.be

www.powershell.wtf

www.scripting.wtf

www.pwsh.be

www.pwsh.wtf

www.pwsh.wf

Privacy guarantees

The European regulation of 25 May 2018 on the protection of Personal data (general data Protection regulation or better known as GDPR) regulates the protection of your personal data. We commit ourselves to comply with our obligations and to respect your rights whenever we process your data.

Permission

By using the information and services on this website and when you visit our offices, you agree to our privacy policy and the terms and conditions that we have incorporated into it.

Questions

If you would like to receive more information or have any questions about the privacy policy of Trouble shooter BVBA, please contact our Data Protection Officer via e-mail. Our e-mail address is dpo@trouble-shooter.be or by registered letter: Trouble shooter BVBA – Kortrijksesteenweg 321/18 – 8530 Harelbeke, Belgium.

What information do we collect?

You will be asked for personal information such as your name, telephone number and e-mail address when you submit an information request on our website regarding a qualitative training.

How do we use your data?

We Use your information to provide an answer to your asked question.

How long do we store user data?

We store your data during the sales process, if we do not reach an agreement, the data will be deleted 90 days after the last communication. If it comes to an agreement, the data will be deleted 365 days after the date of the training.

Who would we be able to share your personal information with?

Trouble shooter does not sell, exchange or rent your personal information to others

Monitoring of the behaviour of visitors

This website uses different techniques to keep track of who visits the website, how this visitor behaves on the website and which pages are visited. This is a common way of working for websites because it provides information that contributes to the quality of the user experience. The information we register, via cookies, consists of, among other things, IP addresses, the type of browser and the pages visited.

We also monitor where visitors visit the website for the first time and from which page they leave. We keep this information anonymous and is not linked to other personal information.

Use of cookies

Our website places cookies on visitors. We do this to gather information about the pages that users visit on our website, to keep track of how often visitors come back and to see which pages are doing well on the website. We also keep track of the information the browser shares.

How to disable cookies

You can choose to disable cookies. You do that by changing the settings of your browser. You can find more information about these possibilities on the website of the provider of your browser.

3rd party cookies

Third parties, such as Google, may advertise on our website or use a different service. In some cases, these third parties place cookies. These cookies are unaffected.

Privacy policy advertisers and 3rd parties

For more information about the privacy policy of third parties linked to this website, please visit the websites of these respective parties. Trouble shooter BVBA cannot influence these cookies and the privacy policy of cookies placed by third parties. These cookies are beyond the scope of the privacy policy of Trouble shooter BVBA

E-mail

We use transport Layer Security (TLS), Domain-based Message Authentication, Reporting Conformance (DMARC), Domain Key Identified Mail (DKIM) and sender Policy Framework (SPF) to encrypt, identify incoming and outgoing e-mails. If your e-mail service does not support TLS, you should be aware that emails sent between us may not be secured during transit.

We will also check emails and attachments sent to us for viruses or malicious software.

Data protection

We guarantee that the security policy we conduct when processing per-son data is always sufficient, according to the current state of the art, to arm us against unauthorized access, disclosure or loss.

Your rights

Trouble Shooter

IT Consultancy and advisory services

In accordance with GDPR law, you have the right to delete data relating to you, please contact our Data Protection Officer by e-mail.

Rights & Complaints

If you have a complaint about the processing of your personal data or about the exercise of your rights, we ask you to contact us directly by registered letter to the treatment manager at our social address: Kortrijksesteenweg 321/18 – 8530 Harelbeke – Belgium.

You always have the right to file a complaint with the Data Protection Authority (Privacy Committee), this is the supervisory authority in the field of privacy protection.

Changes of privacy statement

Trouble shooter BVBA can change its privacy statement. We will announce this on our website. The last modification was done on 04 January 2020.